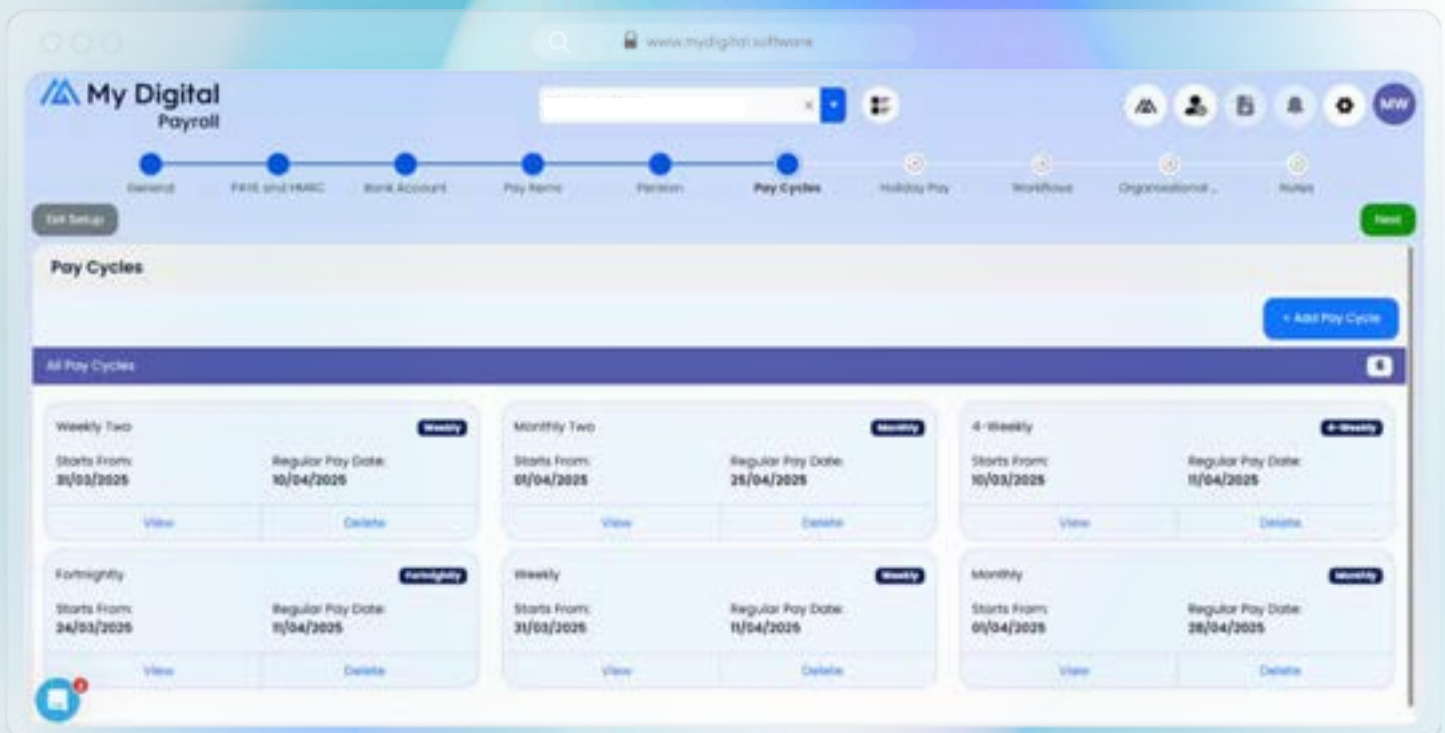


# Reduce Manual Work Across Every Pay Cycle

PAYE payroll software that uses AI to extract data from any payroll file and route it through custom workflows





*We believe payroll is the lifeblood of every organisation.  
It should be fast, accurate, and hassle-free.*

## The Payroll Challenge



For many businesses, payroll is a demanding task that consumes time and carries unnecessary risk. Data arrives in different formats, deadlines are tight, and compliance leaves no room for error. What should be a routine process often becomes a monthly distraction for payroll teams.

When payroll feels like a hurdle rather than a habit, it slows everything down. Time is lost to manual work, avoidable errors creep in, and pressure builds across the team.

That's where My Digital fits in.

Our payroll software is designed around how PAYE teams actually work. It adapts to real-world payroll data, automates the heavy lifting, and brings structure to complex processes. And when extra capacity or expertise is needed, our payroll professionals work alongside your team to support delivery.

We're there when it matters most. With an average response time of 4 minutes and most issues resolved within 2 hours, our support keeps payroll moving without delay. Payroll shouldn't dominate your time or your attention.

With the right tools and the right support, it can simply run.

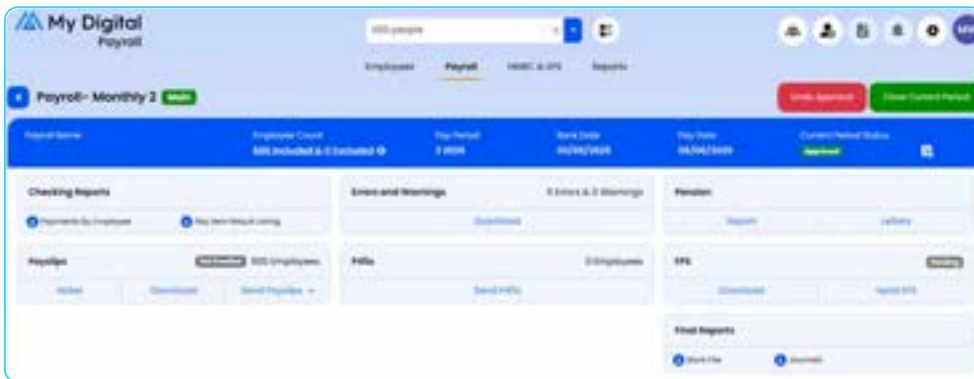
---

**Gold Standard Processes  
and Data Security**

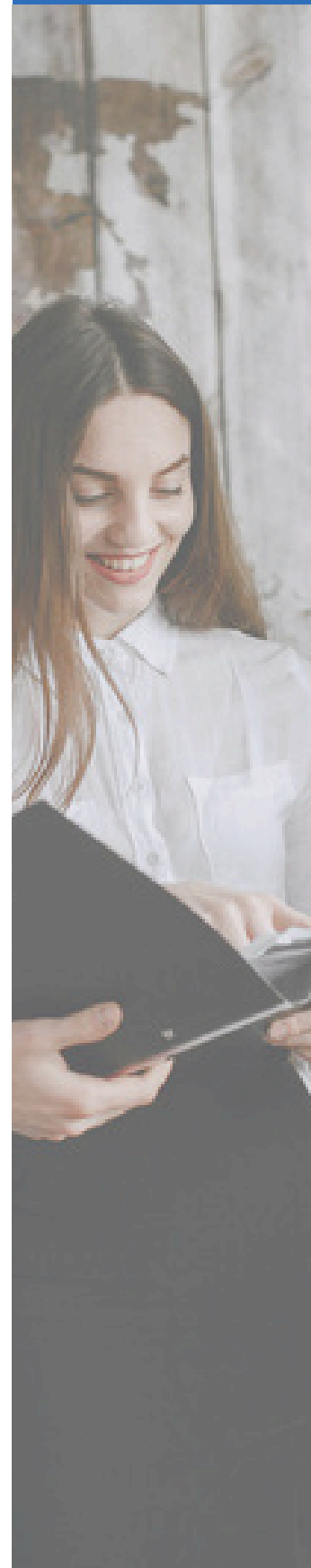


# Our Software

## Core Payroll Management



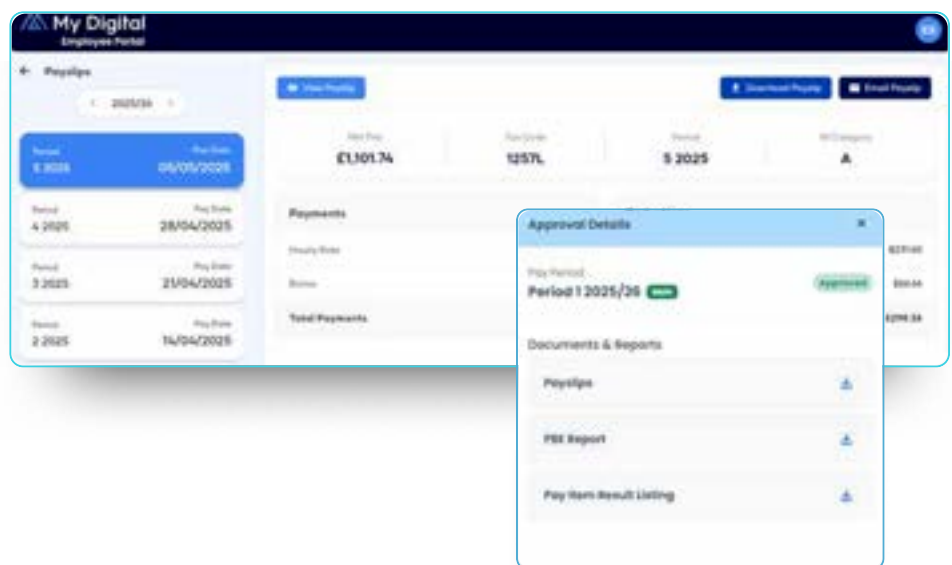
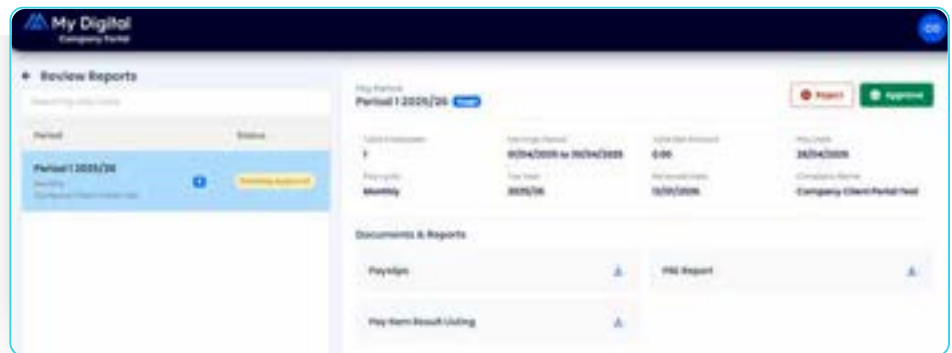
- ◆ **Essential Payroll Functionalities:** All the core features you need to run your payroll smoothly.
- ◆ **Time & Pay Item Import:** Seamlessly import time and pay data using our AI assistant.
- ◆ **Configurable Pay Items:** Tailor tax, NI, and pension calculations at a pay item level to fit your needs.
- ◆ **Customisable Payslips:** Add your company logo to payslips for a professional, branded look.
- ◆ **Notes on Payslips:** Easily add personalized notes to individual payslips.
- ◆ **Efficient Bank File Generation:** Zempler bank files for quick and secure payments.
- ◆ **Supplementary Payroll Runs:** Handle out-of-cycle payments with ease using supplementary runs.
- ◆ **Streamlined Court Orders:** Process up to two court orders simultaneously for any employee.
- ◆ **CIS Module:** Submit CIS300 and create invoices for CIS subcontractors.
- ◆ **Large Volume Handling:** Efficiently process payroll for businesses with large workforces.



# Our Software

## Employee & Client Access

- ◆ **Employee Self-Service Portal & Mobile App:** Employees can access their payslips, view holiday accruals, and manage their information.
- ◆ **Client Portal:** Provide your clients with a secure portal to access and manage their payroll data.
- ◆ **Import New Starters:** Quickly and easily import new employee information directly from the front-end.
- ◆ **Scheduled Payroll Runs:** Schedule payslip and Full Payment Submission (FPS) generation.

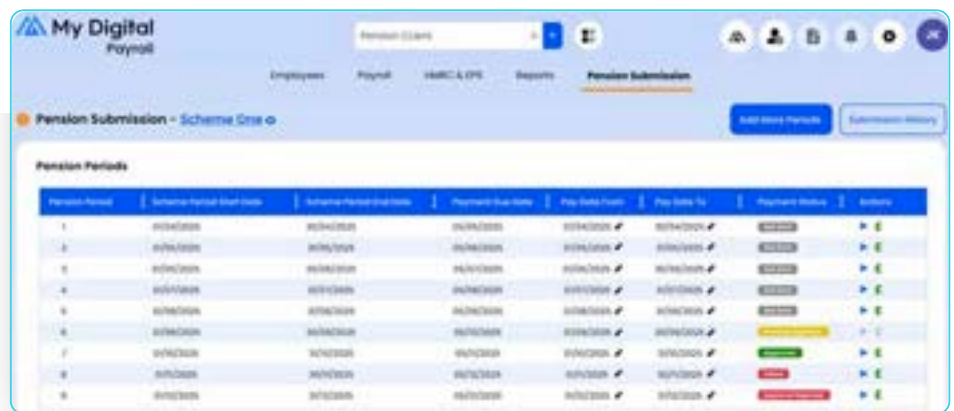


# Our Software

## Holiday Management

- ◆ **Accrued Holiday Calculations:** Automatically calculate and track holiday entitlement (12.07%).

## Pension & Compliance



The screenshot displays the 'Pension Submission - Scheme One' interface. It features a navigation bar with 'My Digital Payroll' logo and menu items: 'Employee', 'Payroll', 'HMRC & DPs', 'Reports', and 'Pension Submission'. Below the navigation, there are buttons for 'Add New Periods' and 'Submission History'. The main content area is titled 'Pension Periods' and contains a table with the following columns: 'Pension Period', 'Scheme Start Date', 'Scheme End Date', 'Payment Due Date', 'Pay Date From', 'Pay Date To', 'Payment Method', and 'Status'. The table lists 10 pension periods, each with corresponding dates and status indicators (e.g., 'Submitted', 'Error', 'Cancelled').

Pension Period	Scheme Start Date	Scheme End Date	Payment Due Date	Pay Date From	Pay Date To	Payment Method	Status
1	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
2	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
3	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
4	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
5	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
6	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
7	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
8	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
9	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted
10	01/01/2020	01/01/2020	01/01/2020	01/01/2020	01/01/2020	Direct Debit	Submitted

- ◆ **Automated Pension Management:** Simplify your pension processes with automated features.
- ◆ **Custom Pension Files:** Generate files for various pension providers.
- ◆ **Automated Pension Refunds:** Automatically handle pension refunds.
- ◆ **Auto-Enrolment:** Full support for workplace pension auto-enrolment.
- ◆ **Government Gateway Integration:** Direct and secure integration for submitting your data to HMRC.
- ◆ **BiK Submissions:** Seamlessly submit Benefits in Kind data.

# Why My Digital?



## Unparalleled customer support

User enquiries responded to within 4 minutes, resolved within 2 hours (on average).  
Consistent Net Promoter Score (NPS) from users at 90+ points (measured weekly)

## Seamless onboarding

Our onboarding process is tried and tested (100+ successful projects), if you are a start-up or a large enterprise, your business is in safe hands with us.

## Upcoming AI-powered features

AI features unlocking more value and time-saving for payroll operations than ever before.

## Unique features

- Employee portal
- HMRC integration
- Custom reporting module
- Intuitive interface

## Industry experts

Our team is full of amazing, experience and knowledgeable individuals who put their heart, soul and brilliance into building our software because we love what we do!

## Best in class cybersecurity

We have our priorities straight. First and foremost, we will always make sure your business, your contractors and your data are safe, we are ISO27001 and Cyber essentials plus certified.



# Our Onboarding Process

## STEP 1 'Kick-Off' Call

We take you through the full migration process, explain what to expect at each stage and agree clear timelines to ensure everything runs smoothly.



## STEP 2 Data Import

We guide you through migrating company and employee details. In most cases, your current provider will supply this information (e.g. FPS, P11s, pension reports, P30). Using this data, you'll complete our templates with our support as needed. Once received, we'll set you up on our system.



## STEP 3 Parallel Run

To ensure accuracy, your current provider will process their final payroll while we run the same payroll in parallel. We then compare the outputs line by line to confirm that all data has migrated correctly.



## STEP 4 Go-Live

Once the parallel run is complete and everything has been signed off, we take over managing your payroll – giving you confidence that everything is accurate, compliant, and handled on time.



## Who do we help?

*"Our experience with My Digital has been nothing short of outstanding. From the very beginning, the onboarding process was handled with such structure and care that what could have felt daunting instead felt smooth and supportive. The team's responsiveness and expertise were evident throughout, and we always felt valued and confident at every stage. Special thanks go to the team, who went above and beyond to understand our needs and ensure we were set up for success. Their approach made the entire process feel collaborative rather than technical, which was a refreshing change."*

**Alex Gotts**  
Managing Director



*"Every stage - from sales to implementation to going live - was handled with professionalism and care. Since going live, the impact has been significant. Internal processes have become much more efficient, particularly with onboarding new candidates. Tasks that once involved manual effort, like emailing and tracking updates, are now handled directly within the system - a real game-changer for productivity. Payroll is straightforward and easy to manage, and the overall reliability has given our team real confidence and peace of mind. More than anything, we felt truly supported and valued throughout, and that personal touch made all the difference. This has been, without doubt, the best software experience we've had."*

**Paris Sheppard**  
Finance Director



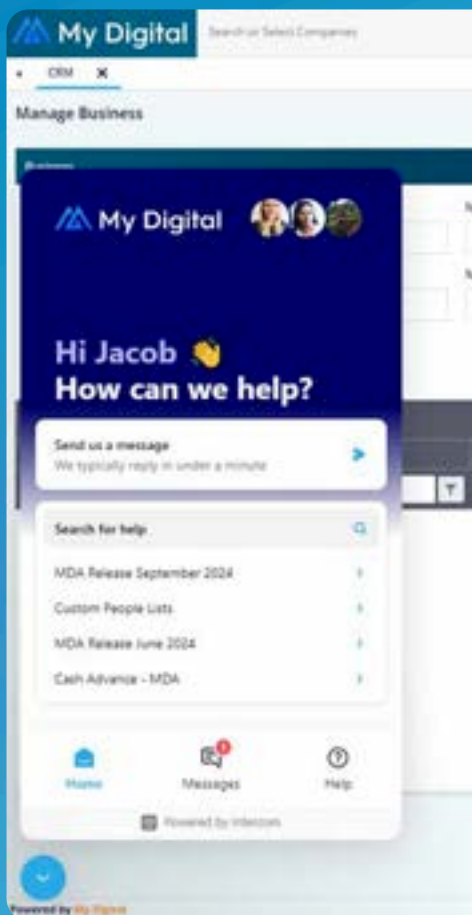
300,000+

**payslips processed through  
our software every month**

# Customer Service

Our clients love our customer helpdesk for how efficient and helpful it is. We measure customer satisfaction on a weekly basis.

- SLAs: 4 minutes first response time, 2 hours resolution time, weekly NPS 90+
- Talk to us right in the moment when you need support



## Meet Our Fantastic Support Team



Becca



Sharabin



Sophie



Arun

# Arrange an Initial Consultation

call: 0161 925 6162

email: [hello@mydigitalaccounts.com](mailto:hello@mydigitalaccounts.com)



**Registered & UK Correspondence Address**

Landmark House, Station Road, Cheadle Hulme, England, SK8 7BS.

Registered in England & Wales - Company Number: 09514480  
[hello@mydigitalaccounts.com](mailto:hello@mydigitalaccounts.com) - 0161 925 6162 - [mydigitalaccounts.com](http://mydigitalaccounts.com)