

Customer name



Company Profile

Omnia specialises in Payroll and HR services, providing businesses with expert support and solutions tailored to their needs. With over 50 years of combined experience among its directors and managers, the company brings a wealth of knowledge and practical insight to every client partnership. Omnia's team is carefully selected for their expertise and dedication, enabling the company to offer reliable, high-quality service every day.



Our onboarding and implementation experience with My Digital was nothing short of exceptional. Having managed software migrations before, I was prepared for stress and unmet promises, but My Digital surpassed all expectations. Their team ensured a seamless process, particularly excelling in communication, which kept everything calm and under control. The data migration, often a challenging aspect, was executed flawlessly thanks to the team's responsiveness and expertise. Special recognition goes to Paul, who went above and beyond, staying online late and over the weekend to ensure our go-live was smooth with minimal impact on our service levels. The level of coordination and support across all stages—sales, implementation, and post-go-live—was unmatched, with prompt and professional responses to all our queries.

Since switching to My Digital, we've experienced significant internal efficiencies, from faster worker registrations to streamlined payroll processing. The team's proactive approach and their ability to offer best-practice advice have been invaluable. They delivered exceptional support not just during migration but also through live chat, providing quick resolutions that exceeded our expectations. From the initial meetings to ongoing support, the entire journey has set a new standard for software migrations and has undeniably made us a better-performing business.

Sean White - Managing Director

Omnia
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Give us a shout to book an initial consultation

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