

Customer name**Company Profile**

Spectrum Payroll Solutions is a reputable company that specialises in managing payroll for contractors, ensuring compliance with all government regulations such as IR35, AWR, or MSC. Known and respected in the umbrella company sector, Spectrum Payroll Solutions offers a straightforward and transparent service, free from hidden costs and exit fees, ensuring a hassle-free experience for all its workers. With a strong focus on customer service, the company is committed to being accessible and responsive, providing support through a helpdesk staffed by friendly and knowledgeable team members.



Our onboarding experience with My Digital was outstanding from start to finish. The team at My Digital clearly outlined the process and expertly guided us through each stage of the implementation timetable, making it a very positive experience.

Data migration can often be a daunting task when switching software. Unfortunately, due to complications with our previous provider, we were required to compile our data manually. Despite this challenge, the help and guidance provided by My Digital met our expectations fully.

Throughout our transition to My Digital, the support we received was exceptional across all teams—sales, contracts, implementation project, and Go Live support. Each team demonstrated thorough professionalism and efficiency.

Since adopting My Digital, we've noticed a significant improvement in our internal processes. Weekly payroll checks have become much easier to review, and reports related to pensions, Deductions of Earnings Attachment (DEA), and child maintenance have become more user-friendly, enhancing our overall efficiency.

The 'above and beyond' service we received during the Go Live and Implementation stages was particularly remarkable and far exceeded our expectations.

Reflecting on the entire implementation process, from the initial sale to completion, our journey with My Digital has been very positive, especially when compared to past software experiences. This transition has not only improved our operational efficiencies but has also been a genuinely pleasant experience thanks to the exceptional support and service provided by My Digital

Jana Grygova - Payroll Manager

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Give us a shout to book an initial consultation

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