

Customer name**Company Profile**

ZenPay specializes in delivering comprehensive payroll solutions tailored for various sectors, with a particular emphasis on the construction industry through Construction Industry Scheme (CIS) payroll, alongside standard umbrella services for other industries and straightforward payroll bureau services for full-time employees. Based on a foundation of extensive industry experience, the team at ZenPay is committed to excellence in payroll services. Their approach is characterized by flexibility and a customer-first mentality, going above and beyond to achieve total customer satisfaction.



I can confidently attest to the exceptional experience we've had with My Digital, beginning with the outstanding onboarding process and continuing through to full implementation. The communication was exemplary right from the start, with Amy and Sophie playing pivotal roles in ensuring a smooth transition. The sales process was thoroughly informative, answering every query we had promptly and clearly. The implementation was executed without a hitch, and the ongoing support, especially from Sophie, has been nothing short of excellent. Her dedication extended to offering assistance out of hours and over weekends, which has been particularly invaluable during the initial payroll runs.

Since adopting My Digital, Zen Pay has experienced remarkable improvements in efficiency. The automation features for timesheet importing and the HMRC inbox functionality have streamlined our operations significantly. Payrolls are now quicker to execute, and the enhanced contractor communication through the portal, email, and SMS has fulfilled all our expectations. The support we've received since going live has consistently been prompt and helpful, making the My Digital team feel like an extended part of our own. Comparing this to past software experiences, My Digital has not only met but exceeded every expectation, providing a level of service and integration that makes them stand out as a premier partner in our ongoing digital transformation.

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Give us a shout to book an initial consultation

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